



Parent, Carer & Visitor Code of Conduct

'DREAM, BELIEVE, LEARN, ACHIEVE'

As a parent or carer at Darnhall you can expect excellence, both in how we teach and nurture your child. We provide the children with a rich learning environment and foster a positive attitudes towards life. We work with children to ensure that they are happy, confident and successful learners and work together with parents and carers to provide the children with the best. Our commitment to you and your child is that we will teach them to learn, enjoy and succeed both in their school career and their life beyond.

This is an unsigned document which we expect all parents and carers to abide by at all times.

We would expect that parents would make all persons responsible for collecting children aware of this policy.

At Darnhall Primary School, we are extremely fortunate to have a supportive and friendly parent community. Our parents recognise that educating children effectively is a process that involves partnership between parents, staff and the wider school community. As partners, our parents will understand the importance of a good working relationship to equip children with the necessary skills for adulthood. For these reasons, we continue to welcome and encourage parents/carers to participate fully in the life of our school.

The purpose of this document is to provide a reminder to all parents, carers and visitors to our school about the expected conduct. This is so we can continue to progress and achieve in an atmosphere of respect and understanding.

Guidance

We expect parents, carers and visitors to:

- Respect and model the caring ethos of our school whenever on school premises or when communicating directly with the school.
- Understand that school staff and parents need to work together for the benefit of all.
- Demonstrate that all members of the school community should be treated with respect and set a good example in their own speech, conduct and behaviour.
- Approach the right member of school staff to help resolve any issues or concern.
- Correct own child's behaviour especially in public where it could otherwise lead to conflict or unsafe behaviour.

In order to support a harmonious and safe school environment, the school cannot tolerate parents, carers and visitors exhibiting the following:

- Disruptive behaviour which interferes with school life or activities anywhere on the school premises.
- Any inappropriate behaviour on the school premises.
- Using loud or offensive language.
- Threatening in any way, a member of staff, visitor, fellow parent/carers or child.
- Damaging or destroying school property.
- Sending aggressive, abusive or threatening emails or text/voicemail/phone messages or other written communications (including social media) to anyone within the school community.
- Offensive or derogatory comments regarding the school or any of the pupils/parents/staff/governors at the school on Facebook or other sites
- The use of physical, verbal or written aggression towards another parent or child. This includes physical punishment of your own child on school premises.
- Approaching someone else's child in order to discuss or discipline them for any reason. Such an approach to a child may be seen to be an assault on that child and may have legal consequences.
- Smoking including E-Cigarettes, taking illegal drugs or the consumption of alcohol on school premises. (Alcohol may only be consumed during authorised events).

The school reserves the right to refuse to engage with anyone displaying any of the behaviour above. Staff may ask a person to leave the school premises as they see fit given the circumstances.

Should any of the above behaviour occur on school premises, the school may feel it is necessary to contact the appropriate authorities and, if necessary, ban adults from entering the school grounds.

Use of Social Media

We ask that social media, whether public or private, should not be used to fuel campaigns and voice complaints against the school, school staff, parents or children or to publicly humiliate or criticise another parent, member of staff or child.

In the event that any pupil or parent/carer of a child/ren at Darnhall is found to be posting the above comments on Facebook or other social network sites, they will be reported to the appropriate 'report abuse' section of the network site. The school will also expect that any parent/carer or pupil removes such comments immediately.

In serious cases the school will also consider its legal options to deal with any such misuse of social networking and other sites.

The use of social media to publicly humiliate another is a form of cyber bullying and the school will deal with this as a serious incident of school bullying.

Online activity which we consider inappropriate:

- Identifying or posting images/videos of children other than your own and without permission from the child's parent(s)
- Abusive or personal comments about staff, governors, children or other parents
- Bringing the school in disrepute
- Posting offensive comments
- Emails circulated or sent directly with abusive or personal comments about staff or children
- Using social media to publicly challenge school policies or discuss issues about individual children or members of staff
- Threatening behaviour, such as verbally intimidating staff, or using bad language
- Breaching school security procedures

We trust that parents and carers will assist our school with the implementation of this policy and we thank you for your continuing support of the school.